

October 2005

Dear Councillor

IT WORKING GROUP

A meeting of the IT Working Group will be held in the Committee Room, Council Offices, Saffron Walden, on Thursday, 3 November 2005 at 4.00 pm.

Yours faithfully

ALASDAIR BOVAIRD

Chief Executive

AGENDA

- 1 Apologies for absence and declarations of interest
- 2 Notes of the meeting held on 13 July 2005.
- 3 Matters arising
- 4 ICM project update including demonstration of CRM system
- 5 IT strategy
- 6 IT Services Position Statement 2 – Citrix
- 7 Member remote access verbal update
- 8 Constitution report
- 9 Member Help Desk Calls
- 10 Any other items, which the Chairman considers to be urgent

To: Councillors K Artus, R M Lemon and A R Thawley

Lead Officer: Mike Brean (01799) 510330
Committee Officer: Victoria Borges (01799) 510432